

Achieve operational efficiency with DeskSight.AI

The need for operational efficiency



Identify and eliminate inefficiency



Ensure optimal time utilization



Drive better resource planning



Ensure all the departments operate in sync



Measure team input and output



Have end-to-end visibility of all the departments

The need for operational efficiency

Employees often end up spending time in non-productive work, delaying deliverables and thereby affecting operational efficiency, which are difficult to track and address in real-time.

However, ensuring operational efficiency is a challenge for most employers because of:

- Lack of appropriate data
- Inappropriate reference data point to measure
- Flawed workflows
- Lack of visibility on resource utilization

How DeskSight can help you achieve operational efficiency?

With DeskSight.AI, you can have complete visibility on productive working hours of all the teams across the organization. It analyses data to give you insights on employee operational workflows, and help you plan how to design your teams for better business outcomes.

Active time tracking

Automatically record active screen time of employees

Productivity inspection

Get complete visibility on productive working hours of all the teams across the organization

Efficiency projection

Measure engagement time of every employee over a specific period

Multiple dynamic work schedules

Determine schedule-based work hours for employees with multiple fixed/dynamic work schedules

User performance analysis

Get details of 5 top and bottom performers (of the team/organization) based on monitoring data on a dashboard

Customizable risk engine

Create customized alerts by defining limits for app and web usage, log-in/logouts, active and idle hours, behavioral usage, etc.

Work definitions

Quickly deploy and manage work rules and thresholds with template-driven work definitions

Customized rules

Customize organization-wide default rules and set deviations for teams or users